

THE BUGLE BOY

September/October 2004

Volume 17



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United States Army
Garrison-Miami
Directorate of Morale, Welfare and Recreation
3511 NW 91st Avenue
Miami, FL 33172

Send your Customer Comments to Mwrcustomerservice@hq.southcom.mil



Military Family Action Plan*

Military Family Action Plan* (MFAP) Conference Scheduled for 27 September Issue Cards Due 20 September

Have a great idea? See something that needs to be changed? Then here's your chance! All service members, civilians, spouses and other family members are urged to participate,

The MFAP solicits input from military communities and families, seeks to find solutions, and when appropriate, forwards issues up the chain of command. By using the form on page 4, you can offer YOUR ideas and solutions.

MFAP works! If you wondering whether or not anyone really uses your input, take a look at some of the changes made as a result of MFAP:

Service members' group life insurance increased from \$50,000 to \$200,000;

Basic allowance for housing increased by 11% - part of a plan to eliminate outof-pocket housing costs by 2005;

A military savings plan was authorized and implemented in 2002;

Army/Military Emergency Relief provides grants in overseas locations to assist with financial aid for spouses to pursue undergraduate, vocational/ technical, high school completion, and English as a second language studies;

A DOD Reserve Component family member ID card was established;

A vehicle can be stored at government expense when a solider is reassigned to an area where shipment isn't authorized;

Family Separation Allowance was increased from \$75 to \$100 per month;

Temporary Lodging Expense was authorized for first term enlisted personnel and is being pursued for first term officers;

Family Support Groups were institutionalized;

Programs like Army Family Team building (AFTB) and Better Opportunities for Single Soldiers (BOSS) were born.

Please keep in mind that MFAP is not a complaint forum. If you have a complaint, it is usually best resolved with comment cards or by speaking directly to a manger.

Let your voice be heard. Complete the form on page 4 and return to Ms. Mary Ortiz via fax at 305 437-2672.

We Need YOU! Volunteer For the MFAP Conference

We can't do it without you!
We need Delegates, Observers,
Recorders and Administrative
Assistants. 40 Volunteers
are needed.

To volunteer for YOUR MFAP Conference on 27 September, please contact Ms. Mary Ortiz at 305 437-2667 or ortizm@hq.southcom.mil

*MFAP is modeled after AFAP, Army Family Action Plan.

SEPTEMBER

- I Deadline for Universal Studios and Kennedy Space Center, Wednesday
- 3 Training Holiday, Friday



- 4 Universal Studios
 Saturday, 6am-7pm \$52Adults/
 \$42Children
- 6 Labor Day, Monday
- **9 Military Emergency Financial Assistance** Thursday, 9-9:30am, USAG-M
- 10 Newcomers Briefing, Friday, 8am-Noon USAG-M Conference Room
- First Termers Finance, 1-3pm USAG-M Conference Room
- 17 Miami Tour, Friday, 9am-3:30pm Meet at USAG-M



- 18 Kennedy Space Center Saturday, 6am-7pm, \$26Adults/ \$16 Children
- 20 Military Family Action Plan (MFAP) ISSUE CARDS DUE
- **24 Commander's Cup Golf Tournament**Friday, 6:30am-2pm, Grand Palms Country Club
 Pembroke Pines
- **27 MFAP Conference**Monday, 9am-5pm, Firefighter's Memorial Bldg.
- **29 Maximizing Upper Body Training** Wednesday, Noon, Headquarters Conference Room 1403
- **30 Checkbook Management** Thursday, 9-10:30am USAG-M Conference Room

OCTOBER

- DOMESTIC VIOLENCE PREVENTION
 MONTH and
 INDIVIDUALS WITH DISABILITIES
 RECOGNITION MONTH
- I Newcomers Briefing
 Friday, 8am-Noon
 USAG-M Conference Room
- First Termers Finance, 1-3pm USAG-M Conference Room
- 2 Kayaking, Saturday Biscayne National Park, Info TBA



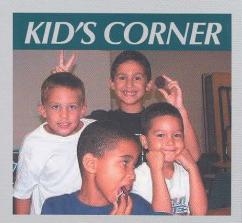
- 5 Child Abuse & Neglect Video
 Tuesday, 9-11:30am, USAG-M ID Office
- 7 Miami Tour Thursday, 7 October, 9am-3:30pm Meet at USAG-M
- Early Childhood STEP Session I Thursday, 9:30-10:30am USAG – Room #15
- 8 Training Holiday, Friday
- 11 Columbus Day, Monday
- 12 Children and Domestic Violence Video, Tuesday, 9-11:30am, USAG ID Office
- 14 Early Childhood STEP Session II
 Thursday, 9:30-10:30am, USAG-M, Room #15
- 15 Pre-Separation Briefing Friday, 8am-3:30pm, USAG-M
- 19 Men and Domestic Violence Video Tuesday, 9-11:30am, USAG-M ID Office
- 20 21 TAP Workshop Wednesday, 8:00am-4pm, South Florida Workforce
- 20 23 DeCA/AAFES Tent Sale Wednesday – Sunday, HQ Parking Lot

- 21 Credit Repair and Debt Reduction Thursday, 9-11am USAG-M Conference Room
- Early Childhood STEP Session III 9:30-10:30am, USAG-M, Room #15
- 24 ARMY 10-Miler Sunday, Washington, D.C.
- **26 Women and Domestic Violence Video** Tuesday, 9-11:30am, USAG-M ID Office
- 27 Benefits of Cross Training Wednesday, Noon, Headquarters Conference Room 2412
- 28 Early Childhood STEP Session IV Thursday, 9:30-10:30am USAG-M, Room #15



- 31 Happy Halloween, Sunday
- *All ITR tickets are subject to a \$10 fee per person

To report suspected child abuse/neglect or spouse abuse, contact Family Advocacy at 305 437-3086. After duty hours contact 305 437-4900



USSOUTHCOM Campers Camp it Up

WHAT'S UP AT USSOUTHCOM



Combined Federal Campaign Funds Help Needy

The Combined Federal Campaign (CFC) is the annual fund-raising drive conducted by Federal employees in their workplace each fall. Every year, Federal employees and military personnel raise millions of dollars through the CFC that benefit thousands of non-profit charities.

Last year, U.S. Southern Command's local and overseas campaigns raised in excess of \$159,000. Most, if not all, of this amount was given to youth activity programs, deserving national and international charities, and to those service members who were in need at overseas locations. This year, we ask your assistance in continuing the CFC tradition of commitment and compassion by earnestly considering the charitable opportunities available through this worthwhile program. Your support truly makes a world of difference to those in need.

Watch for the CFC kick-off this fall. If you have questions or require additional CFC related materials, please contact your CFC Unit Representative or the CFC Community Area/Project Officer, Mr. Rich Zimmelman at (305) 437-2645.

COMMANDER'S CUP GOLF TOURNAMENT SCHEDULED FOR 24 SEPTEMBER

Take out those clubs, hit the links and get ready to compete in the Commander's Cup at the Grand Palms Country Club in Pembroke Pines. Teams and individuals should sign up by directorate at the Information, Tickets and Registration Office, #1303A, Headquarters (305 437-1595, Monday-Friday, 8:30am-4:30pm.) Deadline to sign up is 17 September. Many thanks to ManTech International and Ocean Bank, our annual sponsors, for helping make this event possible. (Sponsorship does not imply endorsement.)



Cost to play:

E-4 /GS 4 and below	\$25.00
E5 - E7/GS5 - GS7	\$30.00
E8 and above, GS 9 - 11	\$35.00
03 and below	\$35.00
04-06, GS 12 -15	\$40.00
07 and above/SES/	
Contractors	\$45.00

Ice Age Arrives at US Army



🔁 Garrison-Miami

http://ice.disa.mil/

Customer comments are a mouse-click away — now you can send your comments or suggestions to a program manager by going to **http://ice.disa.mil/**. Click on Army CONUS, US Army Garrison-Miami, select a category from the list, and click on the info column to see service provider information such as hours of operation, phone numbers, and upcoming events. Click on the service provider list to fill out a comment card and with a click of the mouse, you can send it immediately to the manager of the service. ICE is the difference between the speed of paper and the speed of electrons!

Fond Farewell to Toni Hill

In her two years at USSOUTHCOM, Mrs. Hill devoted much of her time to Quality of Life issues. Many thanks for her dedicated efforts

in the down range Army Family Team Building and master trainers program, education program and overall volunteer programs. Mrs. Hill was instrumental in signing Memorandums of Agreements (MOAs) with the Miami-Dade and the Broward School Districts. The MOAs address primarily the high school related transition challenges of military children.

DOD FORMS DOMESTIC VIOLENCE TASK FORCE

Domestic violence, as in civilian life, is a common occurrence in the military. It occurs often enough for the Department of Defense (DOD) to make it an issue of specific concern by forming a national task force to review and evaluate current family violence programs and policies associated with domestic violence in the military. The task force, the Defense Task Force on Domestic Violence, is charged with formulating a long-term strategic plan to assist the DOD in addressing domestic violence matters.

"Domestic violence in the military adversely affects unit readiness. We must make every possible effort to establish effective programs to prevent domestic violence, but when it does occur, we have a duty to protect the victims and take appropriate action to hold offenders accountable."

Findings, recommendations and information on the task force can be found at http://www.dtic.mil/domesticviolence/ or by calling Directorate for Public Communication, Office of the Assistant Secretary of Defense for Public Affairs at (703) 697-5737.

If It All Blows Away Tomorrow

Should a natural disaster like Hurricane Charley affect our community, USAG-Miami is prepared to activate its Memorandum of Agreement (MOA) with the Florida Interservice Family Assistance Committee (FISFAC). The FISFAC empowers USAG-Miami to request and temporarily detail trained Family Support personnel from bases throughout the state during contingencies that affect our community. The Garrison signed the MOA in June 2003.



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2003 MFAP Issue Status

COLA - Elevated, Active

Education Center Lack of Funds - Unattainable at this time,

Florida Insurance - Elevated, Active

High Gas Prices - Active

MWR Activities - Active

Youth Programs - Active

Financial Issues Turnaround Time - Active

Spouse Employment Program - Active

Miami Commissary - Inactive

Lottery System for Children to Attend Charter Schools - Active

Tri-Care Concerns - Active

Public School Districts - Active, School Liaison Officer hired

Education/Tuition Assistance - Completed and Unattainable

Contingency Plan for Evacuating Miami Family Members - Active

Advance Hurricane Awareness for Family Members - Active trainings held Oct/Nov 03, May/Jun 04

Family Support Services Spread Out at Too Many Locations - Active

Transportation - Spouses Unable to Afford 2nd Car - Unattainable

Key - Active – Identified issues with developed action plans assigned to a lead and support agency to resolve.

Completed – issues with completed action plans.

Unattainable – issues deleted by the installation steering committee that did not meet requirements for validation or cost effectiveness.

Elevated - Issues advanced to a higher level by installation steering committee.

MILITARY FAMILY ACTION PLAN (MFAP) CONFERENCE ISSUE CARD 27 SEPTEMBER 2004

Your input is essential! If you or someone you know at USSOUTHCOM has an issue you wish to be considered at the MFAP Conference, please complete the form below and return to Ms. Mary Ortiz. Ways to Submit Issue Cards:

- * Via facsimile 305 437-2672
- * Email ortizm@hq.southcom.mil
- * Shotgun USAG-MWR
- * U.S. Mail USSOUTHCOM, USAG-MWR, 3511 NW 91st Avenue, Miami, Florida, 33172
- * Drop boxes at the Fitness Center, the ITR Office and US Army Garrison, 8300 NW 33rd Street Thank You.
- I. CLEARLY STATE ISSUE OR PROBLEM: (What Is The Problem?)

2. SCOPE: (Briefly Explain Why This Issue Is A Problem.)

3. SUGGESTED SOLUTION: (Recommendation For Change.)

Please provide your contact information in the event the issue you provide needs clarification

Name______Telephone

*Please Clip and Return

SPOUSES CORNER

USSOUTHCOM Community Information Meeting (SCCIM). SCCIM is held the first week of each month: Zip Code Coffee Group Coordinators disseminate information from the SCCIM to the zip code coffee groups. All spouses are encouraged to submit concerns/issues to your area zip code coordinator: The purpose is to share ideas and make living in South Florida an enriching experience. Upcoming meetings: 1000hrs,8300 NW 33rd Street (Air Jamaica Building) Conference Room. POC: Mary Ortiz 305 437-2667.

ZIP CODE COFFEE GROUPS POCs

Kendall, Hammocks, etc. Cris Kendle (305) 220-9564 (305) 279-3637

Weston, Davie, Plantation, Fort Lauderdale, Coral Springs and North: Stephanie Crabb (954) 384-8094 Carla Olivo (954) 217-9048

Pembroke Pines, Cooper City, Hollywood and Miramar: Stephanie Paul (954) 885-8327 Ramona Chestang (954) 885- 9139

Doral, North Dade: Heather Tuttle (305) 597-0517 Patsy Barrier (786) 845-3073



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NEED TO KNOW NUMBERS

Directorate of Morale, Welfare and	Recreation (MWR)	9	
	(305) 437-2720	F	
Administration, Vilma Lesesne			
Marketing and Sponsorship,	(0.00) 10. 20.00	1	
Helen Colby	(305) 437-2639	I	
Website: http://www.southcom.mil/usag-miami/			
Default.htm	711111111111111111111111111111111111111	(
E-mail: mwrcustomerservice@h	a.southcom.mil		
Toll Free Hot Line:	1 888-547-4025	F	
Substance Abuse Program			
(SAP)/Employee Assistance			
SAP Officer, Guy Drab	(305) 437-3078		
		J	
Recreation Services			
Recreation, Stephen Ondriezek	(305) 437-2726	-	
Tickets and Tours,			
Eric Ruiz & Jill Hauser	(305) 437-1595	(
Fitness Center	(305) 437-1152		

R)	Single Service Members (BOSS), President SPC, Richard Garcia	(305) 437-1723	Mary Ortiz	(305) 437-2667	
5		· · · · · · · · · · · · · · · · · · ·	USSOUTHCOM Clinic		
	Family Support Division (FS		Office hours: 0730-1630		
9	FSD Officer, Victoria DuBois	(305) 437-2644	For appointments call	(305) 437-3559	
	Administration, Damian Perez	(305) 437-2665	Services TRICARE enrolled men		
	Consumer Affairs/Emergency Fin-	ancial Assistance,	TRICARE Service Center		
	Rich Zimmelman	(305) 437-2645	8385 Pines Boulevard	(954) 443-6793	
.5			or		
	Assistance		Pembroke Pines, FL 33024	1-800-700-8593	
	Vacant	(305) 437-2671	Domestic Violence/Child Ab		
	Exceptional Family Member/Fami		John Knoebel	(305) 437-3072	
8	Dana Cekauskas, LCSW	(305) 437-2734	Family Counseling Center	(305) 437-3086	
Information & Referral/Child Care Subsidy,		Housing Referral	(305) 437-2656		
	Vacant	(305) 437-2633	Education Services	(305) 437-1141	
6	Relocation Readiness,		Carlson Wagonlit	(305) 437-1746	
	Vacant	(305) 437-2723	Veterinary Services	(305) 437-1304	
5	School Liaison Officer,		(POC - Ms. Estes)	()	
2	Ileana Gonzalez-Posada	(305) 437-2665	Opa-Locka USCG Vet Svcs	(305) 953-2195	
	Volunteer Coordinator,		(POC - SK2 Young)	(505) 755 2175	

The Bugle Boy is a bi-monthly publication of the Directorate of Morale, Welfare and Recreation, U.S. Army Garrison-Miami, and is published for members of the United States Southern Command. Contents of The Bugle Boy are not necessarily the official views of, or are endorsed by the U.S. Government, the Department of Defense or the U.S. Southern Command. The distribution, mention or use of any sponsor's products, services, or funds by the U.S. Southern Command does not express or imply an endorsement of the sponsor. All submissions are subject to editing. The appearance of advertising in this newsletter does not constitute endorsement by the Department of the Army, the U.S. Southern Command or the U.S. Army Garrison Moral, Welfare and Recreation Fund. Everything advertised in this publication shall be made available for purchase, use or patronage without regard to race, color, religion, sex, national origin, age, marital status, physical handicap, political affiliation or any other non-merit factor of the purchaser, user or patron. If a violation or rejection of this policy of equal opportunity by the advertiser is confirmed, the publisher shall refuse to print advertising from that source until the violation is corrected. To submit story ideas, articles, or purchase advertising, call the editor at 305 437-2639. Visit our website at http://www.southcom.mil/usag-miami/Default.htm.

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Better Opportunity for

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ADDRESS CORRECTION REQUESTED